



Privacy Policy & Accessibility Statement

Privacy Policy

Effective Date: 1/1/2025

Last Updated: 1/1/2025

Website: www.expoav.sg

Entity: Expo AV Pte Ltd

1. Introduction

Expo AV Pte Ltd ("Expo AV", "we", "us", or "our") respects your privacy and is committed to protecting the personal data you share with us. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information in accordance with the Personal Data Protection Act 2012 (PDPA) of Singapore.

2. Information We Collect

We may collect and process the following types of personal data:

- Name, contact number, email address, and company information
- Project enquiries or service requests submitted via our website
- IP address, browser type, and device information through analytics tools

3. How We Use Your Data

Your personal data is used for the following purposes:

- To respond to your enquiries or provide services
- To manage and improve our website and services
- To send marketing communications (only with your consent)
- To comply with legal obligations and protect our rights

4. Disclosure of Personal Data

We do not sell or rent your personal data. We may share your data with:

- Service providers working on our behalf (e.g., web hosting, CRM)
- Regulatory or government authorities as required by law



5. Data Protection and Retention

We implement reasonable security measures to protect your data. Personal data is retained only for as long as necessary for business or legal purposes.

6. Your Rights

Under the PDPA, you have the right to:

- Access or correct your personal data
- Withdraw consent for data use
- Request deletion of your data (where applicable)

Requests can be sent to:

sales@eai.com.sg

7. Use of Cookies

Our website uses cookies to enhance user experience and track performance. You may disable cookies in your browser settings.

8. Third-Party Links

Our site may contain links to third-party websites. We are not responsible for their privacy practices.

Accessibility Statement

Expo AV is committed to making our website accessible and inclusive to all users, including individuals with disabilities.

Commitment to Accessibility

We aim to conform to internationally recognised accessibility standards such as WCAG 2.1 Level AA and are continuously working to improve our digital content and user experience.

Measures We Take:

- Clear and structured content with consistent navigation
- Alt text for all meaningful images
- Keyboard-friendly navigation
- Screen reader compatibility

Feedback and Contact



If you encounter any accessibility barriers or have suggestions to improve accessibility on our website, please contact us:

sales@eai.com.sg

+65 6748 5245